

Call for Papers Special Issues

Offshore Sourcing Strategies in Developing Nations

Special Issue of the Journal of Information Technology for Development

Guest Editor: Erran Carmel, American University, USA

Contrary to some recent predictions, offshore sourcing of IT and IT-enabled work is accelerating rather than slowing down. We in the IS/IT community should take the lead in understanding this phenomenon.

While much the work is “offshored” to India, dozens of developing nations, on all continents, are now destinations for offshore sourcing. A variety of topics are of interest within this domain: government policies to catalyze and grow the local industry; activities of international organizations and NGOs; the appearance of national industry associations to coordinate activities and policies; the emergence of technology infrastructures to support local activities; investment in education and training; a maturation of the offshore vendor firms in their external and internal activities; the e-marketplaces where clients meet offshore suppliers; the emergence of synergistic activities, such as IT-enabled services (BPO) and, separately, netsourcing. Finally, there have been few studies, to date, that have shown the positive “linkages” of the offshore industry back to the domestic national economies.

The journal encourages submissions from multiple disciplines and perspectives. Both qualitative and quantitative research is appropriate for this special issue. We also welcome insightful case studies that illuminate issues in important ways.

If you have any questions regarding acceptable topics, please contact the guest editor at carmel@american.edu.

Important deadline

Full paper submission: January 10, 2004.

Submission process and guidelines

Papers should be no more than 9000 words. Papers will be refereed (double-blind). When submitting a paper, please follow the submission guidelines as published in the Journal’s web pages at http://www.iospress.nl/site/html/02681102_ita.html.

Submissions should contain original results and must not be submitted elsewhere while being evaluated for the Special Issue for the Journal of Information Technology for Development. If you have submitted a version of this paper to another outlet, please let us know. When a duplication is discovered, papers are subject to rejection for that reason alone. Papers that have already appeared in publication will not be considered for this journal.

Please submit your full paper electronically directly to the guest editor: carmel@american.edu.

Erran Carmel

Associate Professor

Management of Global Information Technology (MoGIT)

Kogod School of Business

American University

Washington D.C. 20016-8044 USA

Tel.: +1 202 885 1928

E-mail: carmel@american.edu

Website: <http://www.american.edu/academic.depts/ksb/mogit/carmel.html>

IT Penetration in the Banking Sector in Developing Nations

Special Issue of the Journal of Information Technology for Development

Guest Editor: Sherif Kamel

The developments taking place in information and communication technology are increasing competition in financial institutions worldwide. Countries around the world, both developed and developing, are increasingly investing in their infrastructure to be able to create an environment that can enable the development and conduct of business electronically at all levels, individuals, organizations and societies. The deployment of advanced technologies is essential to achieve a competitive edge. Recently, the banking industry was highly affected by the technology evolution that transformed the way banks deliver their services using technologies such as automated teller machines, phones, the Internet, credit cards, and electronic cash. However, as with different information and communication technology-enabled adaptation mechanisms, the design and delivery of electronic banking is faced with a number of challenges that need to be handled to be able to convert them into opportunities. The environment is dramatically changing and needs proper adoption, diffusion and adaptation since it is moving from being traditional, bureaucratic, paper-intensive, and centralized to a more dynamic, networked, electronic, and decentralized marketplace requiring attention to norms, values and cultures.

For this special issue of the Journal of Information Technology for Development, research articles should focus on dealing with the issues, opportunities and challenges associated with realizing the information technology penetration in the banking sector in developing nations. Submissions could include empirical and theoretical contents.

Topics of interest (but not limited to):

IT in the banking sector

- Process transformation using IT
- ERP in the Banking Sector
- Electronic Banking
- Customer Relationship Management in the Banking Sector
- IT and Business Process Re-Engineering in the Banking Sector
- eBanking infrastructure deployment
- Enterprise application software and eBanking
- Application of wireless and mobile technologies in the Banking Sector
- Access to and accessibility of eBanking Services

- IT, the Banking Sector and information security
- Case studies and good practices in IT and the Banking Sector
- IT and Banking in Developing Countries

Full papers will be selected for this special issue to be published in April or June 2004. Additional accepted papers will appear in future issues of the Journal. When submitting a manuscript, please follow the submission guidelines as published in the Journal's web pages at http://www.iospress.nl/site/html/02681102_ita.html.

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Submission process

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Please submit your full paper electronically in MS Word, RTF or compatible format to the guest editor:

Sherif Kamel, PhD

Associate Professor of MIS

Management Department

School of Business, Economics and Communication

The American University in Cairo

Tel.: +202 797 6721

Fax: +202 792 3847

E-mail: skamel@aucegypt.edu

Website: www.aucegypt.edu/sherifkamel_mitd89